



# 2010-2011 Annual Report

## VISION

*Brantwood envisions a vibrant community where people with developmental and complex health challenges participate as full citizens.*

We are all connected to people and places. Being aware of these connections helps us to realize how valuable they are and in turn, the importance of helping others make connections. One of the most important things we can do for the people we support is to assist them to initiate, build and maintain meaningful relationships with family and friends.

Brantwood has raised the bar by challenging ourselves to adopt a culture of providing quality and person centred support.

We are determined to do what is needed in order to assist people and their families to make choices, and achieve the life they want.



**“Life is a daring adventure or nothing at all.” — [Helen Keller](#)**

This year has certainly been one filled with challenges as well as celebrations. We experienced a number of grants in excess of \$700,000. (Staff certainly enjoyed the adventure of managing these grants with a way in purchasing new equipment such as hydraulic beds and lifts as well as increasing accessibility.

The success of having supervisors in the group homes was so successful that the Board supported our managing of this reorganization has been a heavy but exhilarating workload.

We continue to be inspired by the new friendships and social connections being made by the people we support beyond their comfort zones to facilitate these connections truly demonstrates their desire to help improve quality of life.

### *Together We Care... And Together We Dare*

#### **Some Highlights**



- Improved communication and support to staff through the implementation of the new **Staff Supervision Model**
- **Increased leadership** through the hiring of new Group Home Supervisors, a Nurse Manager and a Support Services Director
- Installed a **server** and began work on the development and implementation of client documentation (ShareVision) as funded by The Ontario Trillium Foundation. Policies and Procedures were also put on the server for improved efficiency (PolicyTech)
- Completed training in all areas about how to maintain an engaging and **positive** attitude at work



**Workwell Audit**—“Brantwood staff worked diligently to meet qualifications in order to pass the Workwell Audit.” Yeah we passed with an 85% ...does that mean we are Ontario Scholars?



of unexpected expenses, such as a WSIB surcharge in excess  
 ws was balanced by our great celebrations for procuring capital  
 n a very tight time frame!) These grants went a considerable

complete adoption of this staffing model. The hiring/training and

support. The enormous efforts by dedicated staff to move  
 quality of life.

- Rudy Florio, Board Chair & Dianne Belliveau, Executive Director

**Residential Services**  
 provided to 71 clients  
**Weekend Respite Services**  
 provided to 7 clients  
**Community Program Services**  
 provided to 12 clients  
**Active Friendship Connections**  
 = 46

### Having Fun at Work ?... Party Party !

Each year, Administration staff look forward to planning a party. This year's "Movie Day" featuring "Gnomeo and Juliet" took on a life of its own. Everyone was assigned to a team representing either the groom (Blue) or the bride (Red). Betting, voting and teasing occurred daily as a competition. Pictures of red gnomes were all over the walls. "Blue is Best" notices came through e-mails. Gnomes everywhere gnomes!!!

The rivalry was fun as everyone got in the spirit, dressed in their team color and "connected" with staff and clients they don't get to see every day!



### Staff Appreciation 2011



**35 Years of Service**

Brenda Bowden  
 Candace Clark

Years of Service

5 yr—13 staff  
 10 yr—9 staff  
 15 yr—1 staff  
 20 yr—1 staff  
 25 yr—2 staff

Perfect Attendance

1 yr—15 staff    7 yr—1 staff  
 2 yr—5 staff    8 yr—1 staff  
 3 yr—4 staff    10 yr—1 staff  
 4 yr—3 staff  
 6 yr—1 staff



**16 Years of Perfect Attendance**

Catherine Harrigan  
 Richer Arsenault

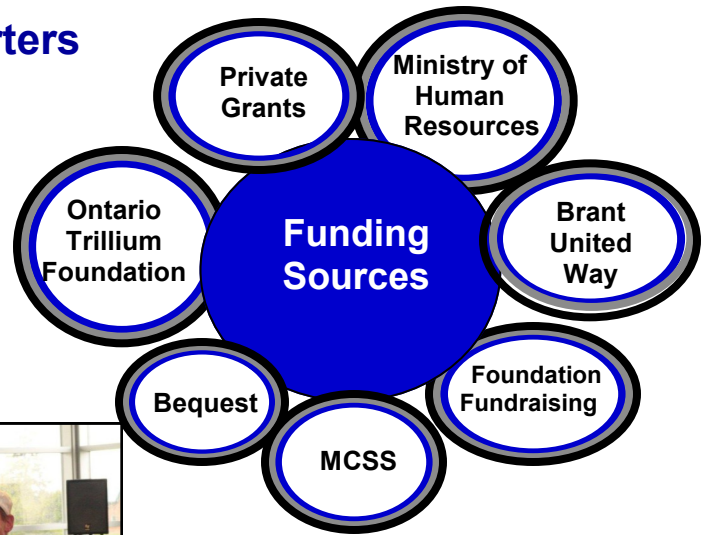


**FOCUS RE-accreditation**—“is pleased to announce that Brantwood Centre has successfully achieved **re-accreditation**. The decision to become accredited and the work that went into meeting the standards established by FOCUS clearly demonstrates a commitment to quality and a desire to continue to improve the lives of the people they support.”

# THANK YOU to All Our Supporters



What a Successful Golf Tournament!



## WHAT'S NEXT?

- In concert with the Ministry's Transformation agenda, we will be continuing our efforts to transform our services to better meet the needs and choices made by the people we support now and in the future
- Continue our work on Brantwood's Strategic Plan
- Respond to the community's increased demand for residential, respite and day program support
- Increase people's relationships and social roles through community connections
- Building human resource capacity by embracing Core Competencies for Ontario's Developmental Sector
- Strengthen our culture of life-long learning at all levels
- Continue to increase efficiencies throughout the organization and develop revenue opportunities
- Further develop partnerships and collaborative opportunities with other agencies in the community
- Promote and share our expertise

Family survey response rate was 69%

The best ever!

**THANK YOU**  
for all of your ideas and insights

## Audited Financial Highlights for 2010/11

How the Money was Spent	%	
Salaries, Wages and Benefits	76%	\$8,401,000
Food, Supplies, Repairs, Misc.	9%	\$938,000
Designated Minor Capital Projects	5%	\$580,000
Utilities	2%	\$230,000
Vehicle Costs	1%	\$136,000
All Other Business costs	6%	\$697,000
<b>TOTAL</b>	<b>100%</b>	<b>\$10,985,000</b>

