Ministry of Children, Community and Social Services

Developmental and Supportive Services Branch

315 Front Street West, 4<sup>th</sup> Floor Toronto ON M7A 0B8 Ministère des Services à l'enfance et des Services sociaux et communautaires

Direction des services aux personnes ayant une déficience intellectuelle et des services de soutien

315, rue Front Ouest, 4<sup>e</sup> étage Toronto (Ontario) M7A 0B8



August 4, 2023

Brigette O'Neill Executive Director Brantwood Residential Development Centre 25 Bell Lane Brantford, ON N3T 1E1

Dear Brigette O'Neill:

## **RE: AGENCY COMPLIANCE**

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from **July 31**, **2023 through August 4, 2023**. The Ministry is pleased to inform you that Brantwood Residential Development Centre was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Brantwood Residential Development Centre will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

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Kelly Huntington A/Manager Quality Assurance and Compliance Unit

Attachments:

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Jonathan Haskins, Program Supervisor, West Region Glenda Davidson, Program Advisor, Developmental Services Compliance Team Kim Ann Laush, Leslie Telfer, Co-Board Chairs, Brantwood Residential Development Centre <u>DSinspections@ontario.ca</u>