

Ministry of Children,
Community and Social Services

Developmental and Supportive
Services Branch

Director's Office
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Toronto ON M7A 0B8
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Ministère des Services à
l'enfance et des Services
sociaux et communautaires

Direction des services aux
personnes ayant une déficience
intellectuelle et des services de
soutien

Bureau du directeur
315, rue Front Ouest, 4^e étage
Toronto ON M7A 0B8
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December 15, 2025

Brigette O'Neill
Executive Director
Brantwood Residential Development Centre
25 Bell Lane
Brantford, ON
N3T 1E1

Dear Brigette O'Neill:

RE: SERVICE AGENCY COMPLIANCE

The ministry conducts compliance inspections of all ministry-funded service agencies and application entities under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific requirements that service agencies and application entities are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agencies' and application entities' compliance with QAM and the policy directives made under SIPDDA, and seek to ensure that service agencies and application entities are fully aware of their responsibilities. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies and application entities, to support thoroughness and equity.

Compliance inspections are intended to provide assurances to the ministry, members of the public, stakeholders and individuals receiving services and supports, that the ministry-funded services and supports meet ministry requirements. Service agencies and application entities may be provided with support to come into compliance.

I am writing with respect to the compliance inspection of your organization that took place between December 8, 2025 and December 15, 2025. The ministry confirms that Brantwood Residential Development Centre was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Brantwood Residential Development Centre will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the service agency.

Sincerely,

A handwritten signature in black ink, appearing to read "Kevin", followed by a stylized flourish.

Kevin Lockwood
Manager
Developmental Services Quality Assurance and Compliance

Attachments:
Inspection Report

C.

Leanne Bebee, Program Supervisor, West Region

Glenda Davidson, Program Advisor, Developmental Services Quality Assurance and Compliance

Dede Batson, Program Advisor, Developmental Services Quality Assurance and Compliance

Nancy Faulds, Board Chair, Brantwood Residential Development Centre

DSinspections@ontario.ca

Available in French upon request